OXFORD MAYOR AND COUNCIL SPECIAL CALLED MEETING MONDAY, SEPTEMBER 20, 2021 – 6:30 P.M. CITY HALL (VIA TELECONFERENCE) A G E N D A

- 1. Call to Order, Mayor David S. Eady
- 2. <u>Motion to accept the Agenda for the September 20, 2021 Mayor and Council Special</u> <u>Called Meeting</u>.
- 3. *Alarm Monitoring Services Staff recommends hiring a new company to provide alarm monitoring services to City Hall and the Maintenance Facility. Copies of the bids are attached. Staff recommends awarding the contract to Viper Security Technologies.
- 4. Adjourn.



Memo

To: Mayor and Council
From: Bill Andrew
Date: September 15, 2021
Re: Alarm/Security System Recommendation

On September 8, 2021, I emailed Nichols Security, AllStar Alarms and Sound, and Viper Security Technologies to request an updated/confirmed quote, references, and an assurance the company was not contemplating a sale or transfer. To date, I have only heard back from Viper.

I do not believe it is advisable to contact Nichols and AllStar a second time as they are supposed to be in the business of responsiveness and so their silence indicates poor service and/or a lack of interest in this bid request.

The new Viper Quote has dropped from \$299.98/month to \$239.40/month due to our multiple location request, which should have been reflected in the original quote. Viper has stated they are not contemplating a sale or transfer of the company. I did speak with Viper directly in order to confirm the quote and I found their service to be prompt and courteous.

There were three references sent from Viper: D&D Garage (Covington), Three Ring Studies (Covington) and Beckham's Used Cars (Milledgeville). D&D indicated years of good service. They have never had a break-in but have set off the alarm and always are met with the appropriate level of prompt service. Beckham's said using Viper has been a great experience and that their service was spot-on both for the alarm and phone service. I left a voicemail for Three Ring and have not heard back.

My recommendation is for Viper Security Technologies.

Viper Security Technologies

PO BOX 1615 Covington, GA 30015 678-342-9110 Contact@vipersecuritytechnologies.com www.vipersecuritytechnologies.com

Estimate

ADDRESS	ESTIMATE # 2117
City of Oxford	DATE 09/15/2021
110 west clark st	EXPIRATION 10/15/2021
Oxford, GA 30054 USA	DATE

TECHNICIAN

JAMES

ACTIVITY		QTY	RATE	AMOUNT
CITY HALL OFFICE				
Monitoring 1995 Commercial Monitoring		3	19.95	59.85
COURT ROOM				
Monitoring 1995 Commercial Monitoring		3	19.95	59.85
POLICE DEPT				
Monitoring 1995 Commercial Monitoring		3	19.95	59.85
MAINTENANCE BUILDING				
Monitoring 1995 Commercial Monitoring		3	19.95	59.85
	TOTAL			\$239.40
				•

Accepted By

Accepted Date

Hello valued customer,

Viper Security would like to remind you to please run a Periodic Test on you burglar system. By running a monthly test, it will let you know if there are any maintenance issues that will need to brought to our attention. Unfortunately, unless you notify us, we can not send a technician to come out.

Please remember calling a technician directly will not guarantee service.



Matt Pepper

From: Sent: To: Subject: Trey Robbins <allstaralarms@yahoo.com> Monday, August 09, 2021 1:33 PM Matt Pepper Re: City of Oxford

Good afternoon Mr. Pepper,

I apologize for not responding sooner. Yes, I would be happy to amend my previous proposal to not include the fire alarm monitoring. We charge \$19.95 per month, per location for our alarm monitoring services. We would be happy to provide services at: Oxford City Hall, Oxford Courthouse, Oxford Police Station, and the Oxford Maintenance Facility for a total of \$239.40 per quarter. This breaks down to \$79.80 per month for all 4 combined locations.

We would be happy to honor those prices today if you would like to switch back to us. We have been servicing these systems since 2010 and we would love the opportunity to service them again.

Thanks for considering us!

Trey Robbins

770-871-6744

AllStar Alarms & Sound

Trey & Holly Robbins 770-871-6744 770-464-3032 www.AllStarAlarmsAndSound.com



10120 Roberts Way Covington, Ga. 30014 www.nicholssecurity.com Phone: 770.788.2301

Prepared by: Fabian Priestley

CUSTOMER

City of Oxford email: mpepper@oxfordgeorgia.org Matthew Pepper

Pro	posal

DATE QUOTE # CUSTOMER ID VALID UNTIL

7/21/2021
98705

SITE: City of Oxford main building & Maintenance

DESCRIPTION	QTY	AN	IOUNT
Montioring Buildings Landline online Quarterly			
City Hall	3		\$59.85
Court Room	3		\$59.85
Police Headquarters	3		\$59.85
Headquarters Evidence Room	3		\$59.85
Maintenance Dept * Combo Panel Cell communciator for Fire/Burg	3		\$89.85
Labor, Networking, Onboarding, testing (one time cost)	1		\$250.00
Cameras will tie into NVR with building cameras for storage and			
remote viewing.			
	Subtotal		\$250.00
TERMS AND CONDITIONS	Taxable		
 Customer will be billed after indicating acceptance of this quote 	Tax rate		0.000%
2. Payment off 50% will be due upon acceptance and prior to job commencing.	Tax due		
3. Please fax or mail the signed price quote to the address above	Qtrly Monitor		329.25
Customer Acceptance (sign below):	TOTAL	\$	579.25
		•	
x			
Print Name:			

If you have any questions about this price quote, please contact Fabian Priestley, 770.788.2301, fabian@nicholssecurity.com Thank You For Your Business!